

Leaving a gift in your will



Supporting the banking
community past and present


Together, we can make a difference

We are...

The only charity in the UK that supports past and present bank workers and their families. Last year, we helped 6,412 people by providing advice, guidance, and access to specialist support from expert partners and distributed just over £1.7 million in grants to those who were in need of financial support.

We work with some of the UK's leading organisations to meet the needs of our community – whether financial, physical, mental or social.

We've been around since 1883 – helping thousands of people each year, and with your support, we can help even more in the future.



“Thank you for making such a difference to my life. I can honestly say that what you’ve done to help me was beyond what I ever expected.”

Areas we help with



Mental health: providing access to specialist services, such as counselling or other therapies



Financial support/grants: assisting with short-term general living expenses and long-term costs, such as disability aids or home adaptations



Disability and long-term conditions: providing access to specialist services for support with managing a disability or long-term health condition



Relationships: offering guidance and counselling services on relationship matters including domestic abuse



Debt and money management: providing access to expert advice on financial matters, and assisting with benefit applications



Caring responsibilities: providing access to financial, legal and practical support for the carer and the person being cared for



Tim and Gale's story

Gale* works for a bank in London, and is married to Tim*, a former bank worker – having completed 60 years' service between them.

When Tim suffered an aneurism, which affected his speech, mobility and ability to carry out everyday activities, Gale got in touch with us to see how we could help.

In speaking with one of our client advisers, Gale explained that she was caring for Tim, who was experiencing great difficulty with eating, bathing and walking. Finding it hard to assist him with getting in and out of the car without the risk of injury, Gale felt they were unable to leave their home.

Our client adviser supported Gale in applying for a direct payment with her local authority and accessing disability benefits, which could help to cover the cost of carers.

We were able to provide the couple with a grant – allowing for their bathroom to be converted into a wet room; a lift installed in their home, and a special car seat.

With our support, Gale was able to return to work whilst Tim received specialised care services from a team of carers – helping him during the recovery period.

*Name has been changed to protect the client's identity.

A gift in your will can help us to provide support in a number of ways:

Visiting Caseworkers

Our Caseworkers visit members of our community who are particularly vulnerable, require an in-depth assessment of their needs, or need assistance with accessing our services. They support our clients with benefit applications, local authority applications for home adaptations, and liaise with social care providers on their behalf.

Client Advisers


Our Advisers are on-hand to provide advice and guidance to our clients through our confidential Helpline, LiveChat messaging service, and email. The team works with clients to explore their situation and identify what support we can provide; including referrals to our partners or grant applications.

Financial support

Our grants enable us to support the needs of our clients, from general living expenses, through to mobility aid, disability equipment and property adaptations.

Digital support

Our website provides visitors with a range of preventative tools and resources to help them proactively manage their wellbeing, whether it be mental, physical, financial or social.



**“I’m eternally grateful
and I thank you and your
colleagues from the very
bottom of my heart.”**

In 2023-24, we were able to support more people than ever before...



£1,711,478

paid out in grants



6,412

clients supported



4,076

new clients



1,561

referrals to our specialist partners for assessments, counselling and other therapies



£1,009,945

extra funding for clients

With your help, we can continue to support the health and wellbeing of our community.

Leave a legacy in your will

To include us in your will, simply give your solicitor or will writer the following details:

Charity name: Bank Workers Charity

Charity address: 35 Great St. Helens, London, EC3A 6AP

Charity Number: 313080 (England & Wales)

If you already have a will, you can change it at any time by using a codicil – a legal document that should be signed by you and witnessed by two people.

For more information on wills see: <https://www.gov.uk/make-will>

Our legacy promise

We believe in making a difference.


Your generosity will help us to support more people within the banking community and their families.

We care.

A gift from you will be handled sensitively and respectfully.

We're here.

If you have any questions about your legacy gift or how we support the banking community, you can always get in touch with us.



“I couldn’t speak more highly of the support I received from the Bank Workers Charity.”

Have any questions?

For further information about Bank Workers Charity please call Anna or Sam on 020 3873 8535 or email via legacy@bwcharity.org.uk



**REMEMBER US IN
YOUR WILL**
Help our work live on...



Registered with
**FUNDRAISING
REGULATOR**

Supporting the banking community past and present.

The Bank Workers Charity is the working name of the Bankers Benevolent Fund, a company limited by guarantee in England (No. 19366) and a charity registered in England (No. 313080). Registered office: 35 Great St. Helens, London, EC3A 6AP.